

FENCING & GATE CENTRE



MINCHINBURY
44 Sterling Road
Minchinbury NSW 2770
(02) 9625 4244
sales@fencingandgate.com.au
www.fencingandgate.com.au

FENCING & GATE CENTRE GUARANTEE

WE STAND OUT BECAUSE OUR TEAM FITS IN! WHAT DOES THAT MEAN FOR YOU..?
WE'VE BEEN IN BUSINESS A LONG TIME AND WE BACK THE QUALITY OF OUR
PRODUCT! BY TRAINING OUR STAFF ON THE HIGHEST MANUFACTURING STANDARDS
TO MAKE SURE YOUR FENCING AND GATES STAND THE TEST OF TIME – THE BEST PART
IS, IT LOOKS GREAT AND WEARS EVEN BETTER

10 YEAR MANUFACTURERS WARRANTY

At every stage of our manufacturing process we have a state-of-the-art job tracking system which ensures quality checks are taken place at every stage of the build of your fencing or gate products. From the moment it begins the manufacturing process, we have quality, environment and work health and safety policies in place to ensure our product quality exceeds our competitors. That's why we are backed by ISO & JAS-ANZ Standards for Quality: 9000:1, Environment: 1400:1, Health & Safety 4500:1

Our **10 Year warranty** is given subject to the following limitations:

- Fencing panels, gates, posts and fixings are kept free of dirt and debris at all times and they are not installed in an environment that could be deemed as an unusually corrosive during the warranty period.
- A valid proof of purchase is required
- No warranty claim is valid if money is owed or outstanding on the purchase
- Any use of heavy abrasive cleaners or chemicals are used to wash or clean product
- Fencing & Gate Centre has the right to repair or replace the product to their discretion with any successful warranty claim. If a repair is selected, Fencing & Gate Centre agrees to repair the product to its original standard.
- Fencing & Gate Centre will not be liable for any injuries sustained or any damage to a persons property which arise from the use of Fencing & Gate Centre products
- All fencing and gates are manufactured to Australian Standards
- Ozzybound / Colorbond fencing is covered by Bluescope Steel's 10 year warranty and all applicable information regarding their warranty and claims can be found online or by [clicking here](#)

WHAT'S NOT COVERED?

- Stocked products – *Refer to what is deemed as a stocked product further down*
- Any product installed within 1km of the sea or a saltwater environment
- Modification of supplied fencing or gate products
- Exposure to radiation, corrosive fumes or materials

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- Damage from natural causes such as storms, wind or other events not listed.
- Natural weathering, which includes fading or loss of colour
- Any damages, injuries or loss arising from the use of products supplied by Fencing & Gate Centre
- Powder coating may fail when temperatures of 70°C are exceeded, its recommended for products to not be exposed to elements that could potentially exceed the temperature.
- Failure of maintenance from the property owner or owner of the products purchased from Fencing & Gate Centre

MAINTENANCE

The long term performance of the fence may deteriorate over time with exposure to, but not limited to; direct sunlight, chemicals, soil, dirt & pollution.

To minimise the impact of the environmental damages to the product it is recommended to clean with a soft brush, warm water and mild detergent followed by a rinse of fresh water every 3 months. This will contribute to maintaining the finish of powder coated fencing components and fulfil warranty conditions.

It is recommended that all fence fittings are maintained with appropriate greasing or approved chemicals which are available for purchase from Fencing & Gate Centre

INSTALLATION WARRANTY

Installation of fencing materials by Fencing & Gate Centre is covered by a 12 month installation warranty. This includes replacement of any required parts. Warranty is voided if fencing has been vandalized or damaged by flood, wind, fire or storms.

STOCKED ITEMS

Like everyone, we can't make everything! So from time to time we order products in from various suppliers, we call these items our "stocked products". These products are backed by a 12 month warranty unless otherwise stated by the original supplier

- Flat Top Pool Panels (Standard Sizing)
- Security Fence Panels (1800x2400) & (2100x2400)
- Chainwire
- Fencing accessories such as brackets, screws & hinges

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